



Registration Guide

# FedEx Rewards



# Welcome!

To enrol, you'll need:

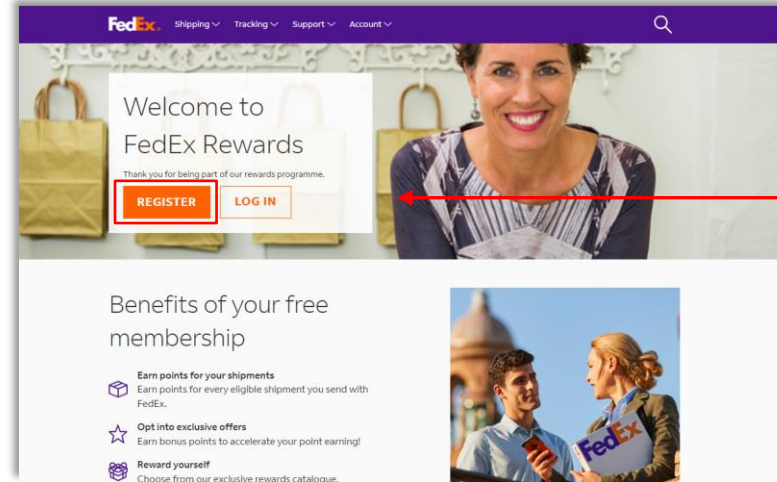
## Your 9-digit FedEx account number

For security, only the last 4 digits are shown in the invitation email.

## Your fedex.com user ID and password

If you don't have a fedex.com user ID, please refer to Step 3B in this user guide.

1



Click here to REGISTER.

2

A screenshot of a registration window titled "Register for FedEx Rewards". The window has a close button (X) in the top right corner. The main text reads: "Enter your 9-digit FedEx account number below. You will be redirected to fedex.com to start the registration process." Below this is a text input field labeled "FedEx account number" with a question mark icon to its right. A red arrow points from the text "Enter your INVITED 9-digit FedEx shipping account number." to this input field. Below the input field is a section titled "I hereby confirm, per the FedEx Rewards Terms and Conditions:" followed by a checkbox and a paragraph of terms and conditions. A red arrow points from the text "Please review and agree to the terms and conditions," to the checkbox. At the bottom of the window is a large orange "REGISTER" button, with a red arrow pointing from the text "and click REGISTER button to continue to next step." to it. Below the "REGISTER" button is a "CLOSE" link.

This registration window will appear.

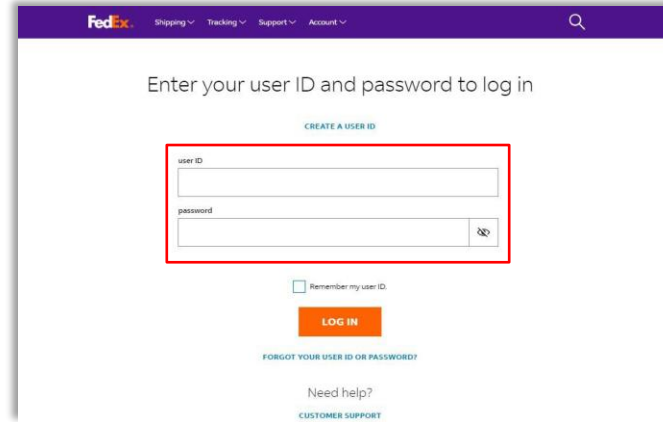
- Enter your **INVITED** 9-digit FedEx shipping account number.
- Please review and agree to the terms and conditions,
- and click REGISTER button to continue to next step.

# Step

3A

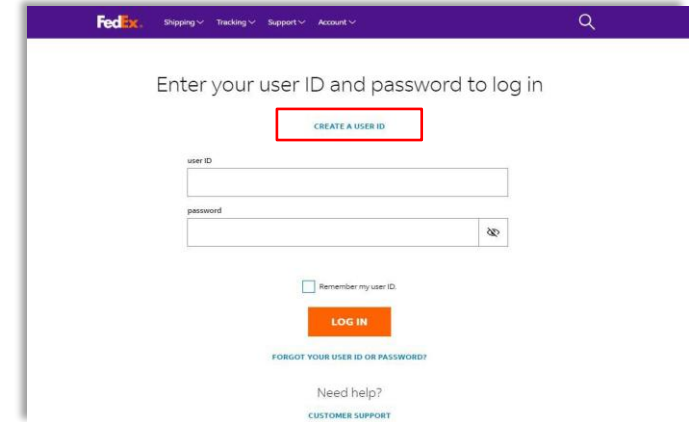
or

3B



The screenshot shows the FedEx login page. At the top, there is a navigation bar with the FedEx logo and links for Shipping, Tracking, Support, and Account. Below the navigation bar, the text "Enter your user ID and password to log in" is displayed. A "CREATE A USER ID" link is positioned above the login form. The form consists of two input fields: "user ID" and "password". A red rectangular box highlights both the "user ID" and "password" input fields. Below the password field is a "Remember my user ID" checkbox. At the bottom of the form is an orange "LOG IN" button. Below the button are links for "FORGOT YOUR USER ID OR PASSWORD?" and "Need help? CUSTOMER SUPPORT".

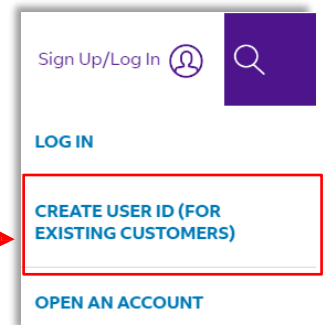
**A.**  
**If you have a fedex.com login,**  
enter the user ID and password linked  
to your **INVITED** FedEx shipping  
account number here.  
Then click LOG IN button to proceed  
to the next step.



The screenshot shows the FedEx login page, identical to the one in step 3A. However, in this version, the "CREATE A USER ID" link is highlighted with a red rectangular box. The rest of the page, including the login form and buttons, is the same as in step 3A.

**B.**  
**If you don't have a fedex.com login,**  
please click this link to **CREATE A USER ID**  
on fedex.com, then you can continue  
to register for Rewards.

**Or if you are visiting  
fedex.com,** you can  
create a new user ID  
for an existing  
account via the  
home page.



The screenshot shows a portion of the FedEx home page navigation menu. It includes a "Sign Up/Log In" link with a user icon and a search icon. Below this are three links: "LOG IN", "CREATE USER ID (FOR EXISTING CUSTOMERS)", and "OPEN AN ACCOUNT". A red rectangular box highlights the "CREATE USER ID (FOR EXISTING CUSTOMERS)" link. A red arrow points from the text in the previous block to this link.



# Step

4

Register

Company ownership

Are you the owner or key decision maker of the company?

Yes, I am an owner or key decision maker of the company.

No

I accept the Terms and Conditions and understand that the receipt of any reward by the Nominated Representative will be deemed made to the FedEx Account holder for all legal purposes that may arise.

I accept the privacy notice.

**SUBMIT**

For general enquiries about FedEx Rewards contact [FedEx Rewards Customer Support](#).

If you are the owner or key decision maker of the company, select the “yes” option.

Please tick the Privacy Policy and Terms and Conditions boxes to accept.

Then complete the registration form and click SUBMIT button.

# Step

4A

Register

Company ownership

Are you the owner or key decision maker of the company?

Yes, I am an owner or key decision maker of the company.

No

Secondary contact

Provide the information of an owner or key decision maker of the company.

First name\*

Last name\*

Job title\*

Email\*

I accept the Terms and Conditions and understand that the receipt of any reward by the Nominated Representative will be deemed made to the FedEx Account holder for all legal purposes that may arise.

I accept the privacy notice.

**SUBMIT**

For general enquiries about FedEx Rewards contact [FedEx Rewards Customer Support](#).

If you are not the owner or key decision maker of the company, select the “no” option and provide the information of the owner or key decision maker as the Secondary contact. This is a legal requirement.

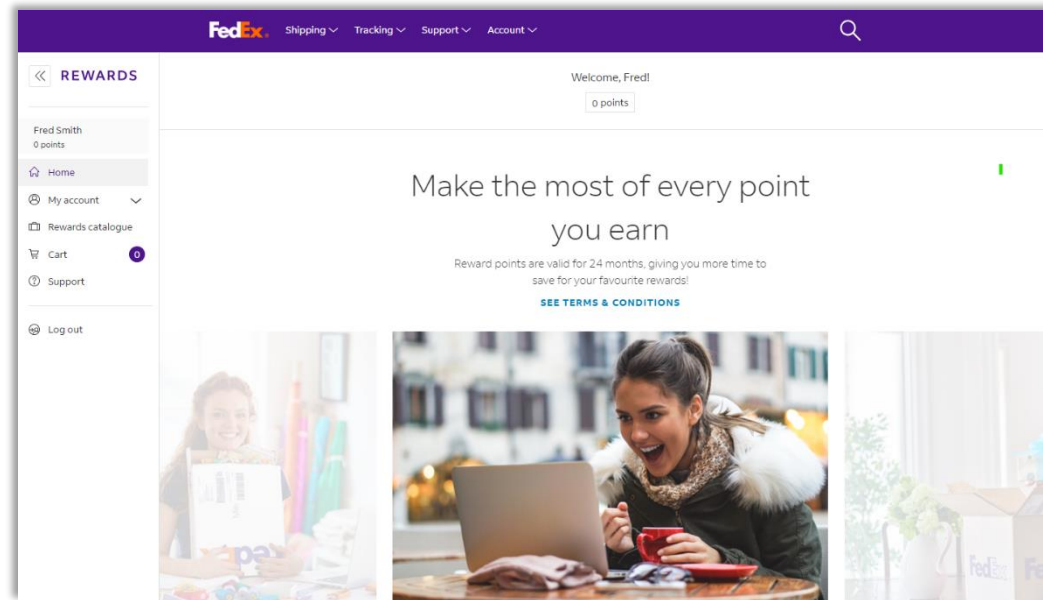
Please tick the Privacy Policy and Terms and Conditions boxes to accept.

Then complete the registration form and click SUBMIT button.

# Welcome!

Congratulations. Registration is now complete.

You can now use your FedEx Rewards membership to activate bonus offers, check your point totals, and redeem points. You'll begin earning points on your next eligible shipment.



Thank you.

